

NATURALREADER AI USE AND TRANSPARENCY POLICY

Effective Date: July 25th, 2026

This policy explains how NaturalSoft Ltd. uses artificial intelligence, machine learning, speech synthesis, voice cloning, and related technologies.

1. AI Features

NaturalReader features may include:

- text-to-speech;
- expressive speech generation;
- speech prompts;
- voice design;
- speech to text;
- music generation;
- sound effect generation;
- AI audio editing;
- audio dubbing;
- pronunciation controls;
- authorized voice cloning;
- OCR;
- document layout detection
- script drafting and rewriting;
- grammar assistance;
- translation;
- document questions and answers;
- summaries and recaps;
- quizzes;
- podcast-style content;
- document filtering; and
- reading assistance.

Features differ by product, plan, platform, and provider.

2. Providers

NaturalSoft may use:

- Google Cloud text-to-speech and AI services;

- Microsoft Azure Speech;
- ElevenLabs;
- OpenAI;
- Amazon Polly and other AWS services; and
- NaturalSoft-developed systems.

A feature may use one or more providers. Providers, models, and voices may change over time.

3. No Customer Content Training

NaturalSoft does not use customer-provided content or output to train NaturalSoft or third-party AI models.

This restriction applies to:

- text;
- documents;
- scripts;
- prompts;
- images;
- voice samples;
- cloned voices;
- generated audio; and
- AI output.

Customer Content is processed only to:

- provide requested functionality;
- secure and maintain the Services;
- provide support;
- prevent abuse;
- enforce applicable agreements; and
- comply with law.

4. Human Access

NaturalSoft does not routinely review private Customer Content.

Authorized personnel may access limited information where necessary to:

- respond to a support request;
- investigate fraud or abuse;
- investigate a security incident;
- comply with law; or

- troubleshoot a problem with Customer authorization.

Personnel access is limited by role and confidentiality requirements.

5. AI Limitations

AI and speech results may:

- contain inaccuracies;
- omit relevant information;
- misinterpret a document;
- mispronounce words;
- produce audio artifacts;
- vary between generations;
- fail to follow instructions exactly;
- reflect limitations or biases;
- resemble other content or voices; or
- be unsuitable for a particular audience.

Users must review important output.

NaturalReader is not a substitute for legal, medical, financial, academic, safety, or other professional judgment.

6. Customer Responsibilities

Customers are responsible for:

- having rights to submitted content;
- validating accuracy;
- validating suitability;
- protecting confidential information;
- obtaining voice and likeness consent;
- disclosing synthetic content where appropriate;
- complying with applicable law; and
- selecting the correct Personal, EDU, or Commercial license.

NaturalSoft does not guarantee that output is unique, copyrightable, or free from third-party claims.

7. Voice Cloning and Impersonation

Voice features must be used with informed authorization.

Users must not:

- impersonate a real person without permission;

- create false endorsements;
- create false evidence;
- commit fraud or phishing;
- deceive an audience about a speaker's identity;
- manipulate voters through false impersonation;
- exploit a child or vulnerable person;
- evade identity controls; or
- violate biometric, privacy, publicity, personality, or intellectual-property rights.

NaturalSoft may request evidence of authorization and may suspend or delete unauthorized voices.

8. Personal and Commercial Licensing

Audio generated through Personal and EDU products is licensed for private listening unless expressly stated otherwise.

Audio generated through an eligible Commercial Version plan may be used for permitted commercial and redistribution purposes, subject to:

- the Master Subscription Agreement;
- the applicable plan;
- third-party rights; and
- applicable law.

9. Safety Enforcement

NaturalSoft may use:

- contractual restrictions;
- technical safeguards;
- rate controls;
- usage monitoring;
- account review;
- voice removal;
- account suspension; and
- legal reporting

to address suspected abuse.

Reports may be sent to:

Abuse Contact: abuse@naturalreaders.com

10. Changes

This policy may be updated as technology, providers, risks, and laws evolve.